

Avaya IP Phones Hidden "Cheat Codes"

There are some hidden "cheat codes" that can be entered into an Avaya IP Phone to manually retrieve and/or change certain values. This is done by pressing then releasing the MUTE¹ button, then entering one of the values below on the IP Phone dial pad and then pressing the # key.

Example: Press **MUTE** then on the dial pad type in **RESET** then press the # key

- **802.1X** Sets 802.1X operational mode.
- **ADDR** This will detail the IP settings and allow static IP addressing.
- **AGC** Enable/Disable Automatic Gain Control.
- **ALERT** Enable/Disable To review the hardware and software settings.
- **CHADDR** Sets the IP address of the IP Phone.
- **CLEAR** Clears the IP Phone of any values and returns it to the factory defaults.
- **FKEU** Enable/Disable Expansion Module jack on IP Phone.
- **GROUP** Assign an IP Phone to a specific Group.
- **INT** To review or change Interface settings (Infrared port, Internal switch ports).
- **LOG** Enable/Disable logging of IP Phone events and defines the type of events to log.
- **LOGOFF** This command will logoff an IP Phone from the Media Server.
- **QOS** This will allow you to review Layer 2 and Layer 3 COS/QOS settings.
- **RESET** Resets the IP Phone. Optionally, all values can be reset as well.
- **SIG** Defines signaling protocol for IP Phones – H.323 or SIP.
- **SSON** Allows the DHCP SSON to be entered.
- **TAG** Defines L2 802.1Q status – 4601/4601+ only.
- **TEST** IP Phone self-test procedure.
- **VIEW** To review the hardware and software settings.

Notes

1. Either the MUTE or HOLD button may be used. However, not every IP Phone has a fixed HOLD button.
2. If a mistake was made while entering the above information, pressing and then releasing the speakerphone button will return the IP Phone to a normal state.