

PING From an IP Phone

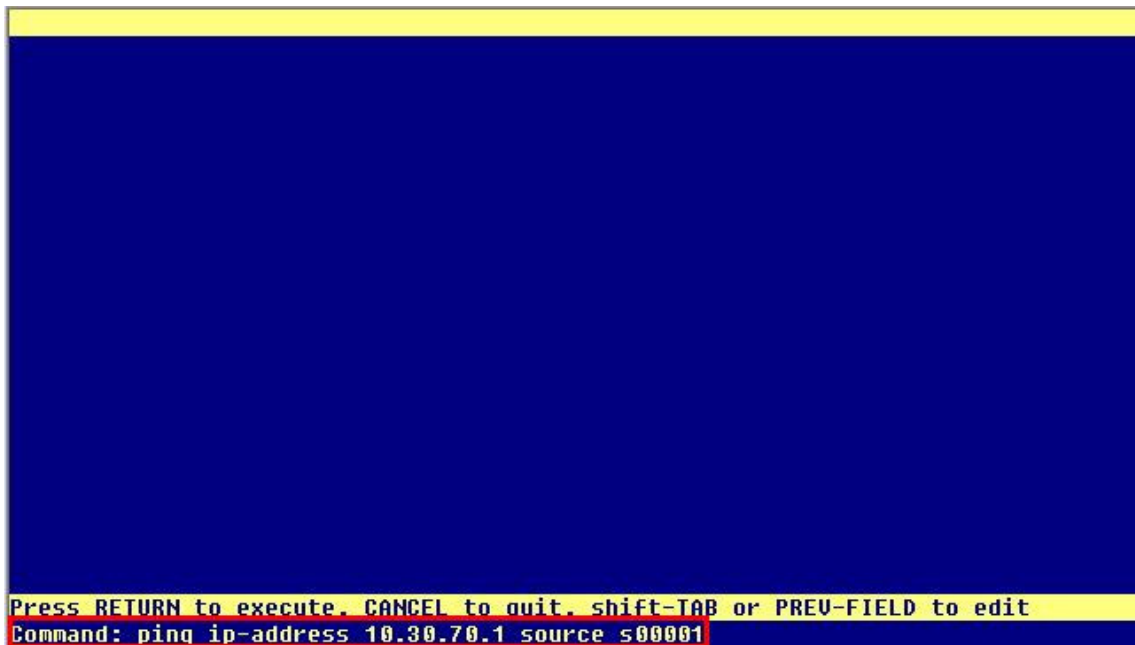
Summary: From an Avaya Media Server, a command can be executed to instruct an IP phone to send a ping command to an IP address. This cannot be done from the IP phone itself – it needs to be done from ACM. Below are the steps:

1. Execute a 'status station <extension>' command to identify the port of the IP phone.

```
status station 3025                                     Page 1 of 7
GENERAL STATUS
Administered Type: 4625                               Service State: in-service/on-hook
Connected Type: 4625                                  TCP Signal Status: connected
Extension: 3025                                       Port: S00001
Call Parked? no                                       Parameter Download: complete
Ring Cut Off Act? no                                   SAC Activated? no
Active Coverage Option: 1
EC500 Status: N/A                                     Off-PBX Service State: N/A
Message Waiting:
Connected Ports:
Limit Incoming Calls? no
User Cntrl Restr: none
Group Cntrl Restr: none
HOSPITALITY STATUS
Awaken at:
User DND: not activated
Group DND: not activated
Room Status: non-guest room
```

2. Execute PING command as shown below:

a. Sample: `ping ip-address <IP address> source <IP phone port>`

A terminal window with a dark blue background and a yellow border. The text at the bottom of the window is highlighted in yellow. The text reads: "Press RETURN to execute, CANCEL to quit, shift-TAB or PREV-FIELD to edit" followed by "Command: ping ip-address 10.30.70.1 source s00001".

```
Press RETURN to execute, CANCEL to quit, shift-TAB or PREV-FIELD to edit
Command: ping ip-address 10.30.70.1 source s00001
```

3. PING results below:

```
ping ip-address 10.30.70.1 source s00001
```

PING RESULTS					
End-pt IP	Port	Port Type	Result	Time(ms)	Error Code
10.30.70.1	S00001	DIG-IP-S	PASS	10	

```
Command successfully completed  
Command:
```