

Avaya 9600 IP Phones and Microsoft IIS R6 – Helpful Hints

- Only HTTP is supported for firmware updates and IP phone backups – not FTP.
- 'Write' access must be enabled on the web server for IP phone backups.
- **Hidden gotcha on Microsoft IIS** – In IIS Manager under the 'web service extensions' folder, 'WebDAV' MUST be enabled or backups will fail. See attached screen shot:

